

PRIVACY, POLICES & DISCLAIMERS

Privacy & Policies

GAIN Global Trader has created this privacy statement in order to demonstrate our firm commitment to privacy. This document discloses our information gathering and usage practices. For additional information about GAIN Global Trader, please review our **Terms and Conditions**.

Use of your information

GAIN Global Trader **does not** sell or rent your personal information to third parties.

GAIN Global Trader collects personal information about you through your use of the Services and the Website, including your registration details and information relating to your use of the Website and the content you access.

GAIN Global Trader may use this personal information to help us provide the Services to you, to verify your identity, to enforce or apply our terms and conditions, to protect the rights, property, or safety of GAIN Global Trader Foundation, our users, or others, for internal research purposes, for promoting and marketing other GAIN Global Trader products and Services to you, and for any other use that you authorize. Your membership's trading history may be published in your feedback.

We release account and other personal information only when we believe release is appropriate for legal compliance and law enforcement (including to government agencies with statutory law enforcement responsibilities); to facilitate court proceedings; enforce or apply our terms and conditions; or protect the rights, property, or safety of GAIN Global Trader Foundation, our users, or others. Government agencies with statutory roles enabling them to request data from us includes but is not restricted to Police, IRD and the Ministry of Economic Development. Members can contact GAIN Global Trader to ask whether such information has been provided.

Where GAIN Global Trader contracts third parties to undertake various services, we may provide those third parties with personal information required to fulfil those services. These contracted services may include sending you letters for address verification, or conducting research for GAIN Global Trader to ensure the Services we provide you are relevant and personalized to your interests. GAIN Global Trader may also use third party customer relationship management services to manage customer agreements, enquiries, and generate reports for internal use. We will require any third party to undertake strict precautions to protect any personal information against unauthorized use or disclosure.

If you wish to take Dispute Tribunal proceedings against another member, you can contact GAIN Global Trader or the Disputes Tribunal for a statutory declaration, requesting contact details for the sole purpose of making a claim.

Email

It is the policy of GAIN Global Trader to send our members email throughout the auction process and other email they elect to receive, in addition to customary business communications (payment confirmations, etc.). Further, it is our policy to immediately remove any member from any mailing list upon the member's request. In addition, GAIN Global Trader will send newsletters and other communications to members. Newsletters will contain clear and obvious instructions for how the member can remove himself or herself from that mailing list.

We do use email as a means of receiving feedback from our members, and we encourage you to **email us** with your questions or comments.

Emailing tools

GAIN Global Trader provides facilities throughout the site to refer a friend to GAIN Global Trader or to send references to a specific listing to a friend. You may not use the "Email this listing to a friend" service or other email forwarding services that we offer to send spam or otherwise send content that would violate our privacy policy or **Terms and Conditions**. We do not permanently store, sell, or rent these email messages or the email addresses.

Membership registration

Our site's registration form requires you to provide us contact information and may also require demographic information. We may use your contact information from the registration form to send you information about our company and promotional material from some of our affiliated partners. Your contact information is also used to contact you when necessary.

Updating your personal information

GAIN Global Trader provides you with ways in which you can update your personal information, including changing your email address, password, phone number, etc. GAIN Global Trader will store previous email addresses against your profile to ensure compliance with our **Terms and Conditions** - specifically the use of one account per member.

Delivery address details

GAIN Global Trader enables you to save one or more of your delivery addresses which we will store against your profile. When you buy an item, you have the option of selecting a delivery address which we will then send to the seller. We will never give the seller your address without your permission.

Payment instructions setup

GAIN Global Trader enables you to save and send standard payment instructions email to the successful buyer when your auction ends. When you set up each auction you can choose to have the saved message sent automatically or edit your message at that time.

Control of your password

You are responsible for all actions taken with your user name, email address and password, including fees. Therefore, we do not recommend that you disclose your GAIN Global Trader password to any third parties. If you choose to share your user name, email address and password or your information with third parties to provide you additional services, you are responsible for all actions taken with this information and therefore you should review that third party's privacy policy.

It is important for you to protect against unauthorized access to your password and to your computer. Ensure you logout when you have finished visiting GAIN Global Trader, especially if you access GAIN Global Trader from a shared computer.

Credit and debit card security

We work diligently to protect the security of your personal information, including credit and debit card information.

We protect your credit and debit card information during transmission by using the Secure Sockets Layer (SSL) protocol, which encrypts your information when transmitted over the Internet. GAIN Global Trader retains only partial card details. However they may be held by either Direct Payment Solutions (DPS) - **review their Privacy Policy** - or Pay-station - **review their Privacy Policy** - depending on which provider processes the transaction.

When topping up your GAIN Global Trader account by credit/debit card, you may have the option to "save this card for next time". If you choose this option, your credit/debit card details are encrypted and securely stored by DPS or Pay-station.

API

GAIN Global Trader provides an application programming interface (API) to enable software to interface with the Website. The API enables developers to build new applications for our members to use. We use it ourselves to power our mobile applications. As a result, information you publish on GAIN Global Trader may be accessed through the API and may appear in other places such as applications or websites. We may charge third parties in various ways for access to our API.

Some applications enable you to interact with GAIN Global Trader through the API in a way that requires you to login. To do this, most of these applications will direct you through a secure process on GAIN Global Trader called 'OAuth', where you are able to let the application connect to your account. A smaller set of applications will

require you to enter your username and password directly into the application, and only applications specifically authorized by GAIN Global Trader are capable of doing this. In no case will anyone be able to retrieve your password from the API.

If you allow an application to connect to your GAIN Global Trader account, that application will be able to access information that you can see when you are logged in to GAIN Global Trader. This includes the information found within My GAIN Global Trader, such as your watch list, sold items or personal contact information. You should only allow applications you trust to access your GAIN Global Trader account.

If someone is using an application to access GAIN Global Trader and trades with you, that application may be able to access information that you provide to the other person during the trading process, such as your email and delivery address.

Anyone using our API must comply with GAIN Global Trader's **API terms and conditions** and this Privacy Policy.

GAIN Global Trader Jobs

GAIN Global Trader facilitates sending job applications to organizations advertising on GAIN Global Trader Jobs. We forward applications, including disclosure of your personal information, on your behalf directly to the organization whose job you apply for. We only disclose information that you provide to us in your application. Applications you send are stored on our servers for a limited time. We do not read applications.

The Job Application Centre allows you to store and re-use CVs, cover letters, or other documents. We securely store documents that you submit to the Job Application Centre and they are available only to you, organizations you send them to, and our system administrators. You can delete your documents at any time through your My GAIN Global Trader page.

Documents you upload to the Job Application Centre will expire and be deleted after 5 years.

Documents that are deleted may persist for a limited time in our backup systems.

Cookies and local storage

GAIN Global Trader uses various technologies, including cookies and local storage, to collect and store information about you when you visit GAIN Global Trader.

Cookies and local storage allow us to store information (including your personal information) in a file on the device you use to access GAIN Global Trader. We use cookies and local storage to deliver information and fresh content specific to your interests and to improve the experience of using GAIN Global Trader. Cookies and local storage are widely used.

GAIN Global Trader uses "session" cookies to temporarily store information to help you use GAIN Global Trader. This information is used to deliver the right content to you as you use GAIN Global Trader and avoids unnecessarily asking you to log in. Session cookies expire immediately when you close your browser or are deleted after 30 minutes of no activity on GAIN Global Trader.

GAIN Global Trader also uses "persistent" cookies and local storage to personalize the user experience, to help protect our members and to provide us with research information (such as how often members visit GAIN Global Trader each month). Persistent cookies allow us to track users on GAIN Global Trader and helps us identify users abusing the GAIN Global Trader service. A persistent auto-login cookie is also stored when you select the "remember me" option when logging in. The auto-login cookie is removed if you log out.

GAIN Global Trader also participates in Google's AdWords pay-per-click advertising programme. AdWords advertisements appear on Google's search result pages and on the Google Display Network. GAIN Global Trader ads may also appear on other websites in the Google Display Network. Google uses cookies to target ads to you, including to measure the number of Google users that click on certain advertisements and visit certain GAIN Global Trader pages, or who complete certain actions on GAIN Global Trader (like adding an item to a Watch list). Google provides this data to GAIN Global Trader without identifying users. **View Google's privacy policy.**

Advertising and third-party links

Some GAIN Global Trader advertisers may request information directly from users, or link to sites that do so. GAIN Global Trader has no control over its advertisers' privacy policies, and encourages users to review such policies prior to submitting any personal information to them.

GAIN Global Trader contains non-advertising links to a variety of third-party sites to enhance the member experience. GAIN Global Trader has no control of either the content or privacy policies of such sites, nor should

such links be considered an endorsement of these sites except where otherwise noted.

In some cases, third party advertisers may also use cookies in certain advertisements that appear on the website for advertising purposes, or collect information in the course of advertising being served. For example, GAIN Global Trader participates in Google AdSense advertising, and as part of this, Google may use cookies in order to reduce the number of times you see the same ad.

GAIN Global Trader also uses Google's DoubleClick services to deliver display advertisements intended to be relevant to your interests, based on the information you have provided to us through the use of any of our Services.

GAIN Global Trader uses Google remarketing to serve relevant ads to you after you leave our website. When you visit pages on our website, Google may place a cookie on your browser. Then when you later visit another website in the Google Display Network, you may see relevant ads from GAIN Global Trader. You can opt out of Google's use of these cookies by visiting Google's **Ads Preferences Manager**. **View Google's advertising privacy policies**. GAIN Global Trader also makes advertising space available through the Double-Click Ad Exchange to other advertisers. If those advertisers use remarketing, you may see ads related to other websites you have previously visited.

Photos

Photos often contain EXIF data. EXIF data may include location information, such as when and where each photo was taken, and details of the device used to take it. If you upload photos that include EXIF data to GAIN Global Trader, we will store this information and use it to better understand the use of photos on our site and to help us provide a safe marketplace. Your device may allow you to opt out of providing location information.

Other information we collect

We use additional information to do internal research on our users' demographics, interests, and behaviour to better understand and serve you and our community. This information may include the URL that you just came from (whether this URL is on our site or not), which URL you next go to (whether this URL is on our site or not), what browser you are using, and your IP address.

Users who login have their IP addresses recorded. This information will only be provided to legal authorities in cases of suspected fraud or for law enforcement purposes. This information is stored securely and will not be provided to other members or non-authorized parties.

If you choose to post messages in our message areas or leave feedback for other users, we will collect that information you provide to us.

If you send us personal correspondence, such as emails or letters, or if other users or third parties send us correspondence about your activities or postings on the Site, we may collect such information into a file specific to you.

Customer service phone conversations may be recorded for internal training and quality assurance purposes. This helps us ensure the information we provide members is consistent and accurate. Phone records will be stored securely and will generally be retained for up to six months.

Membership removal

If you wish to have your registration removed from our directory for any reason, you may send us an email requesting this.

Internet statistics and analytics

GAIN Global Trader, like most large New Zealand websites, uses the Nielsen Online counting system to collect information such as the number of visitors per day or the number of pages requested per day. To do this, GAIN Global Trader has a small piece of code on each page which counts these statistics. This enables us to see where we are in the "top 10" list of New Zealand websites.

GAIN Global Trader uses Google Analytics to better understand the behaviour of visitors to our website, and to improve our website. For example, it helps us to identify how many users visit a particular page, and how many take a further step, such as bidding. We have opted out of Google Analytics' data sharing settings. For more

information, [view Google Analytics' information on safeguarding your data](#).

Mobile applications

If you are using one of our mobile applications, and you accept that GAIN Global Trader can send you "Push Notifications", you agree to receive notifications from GAIN Global Trader even if you're GAIN Global Trader mobile application is not running. "Push Notification" preferences can be configured in the application's settings. GAIN Global Trader uses **Flurry** to support our mobile applications. Flurry collects data for performance analysis, usage behaviour, and technical information about the device, firmware and carrier. This information is confidential and available only to GAIN Global Trader in an aggregate form and individual user data is not identifiable. The data collected helps GAIN Global Trader to continue to develop applications that meet users' needs.

Updates to our information practices

From time to time, we make changes to our information practices or alter the functionality of our website. We always update this statement accordingly, so we encourage you to periodically review this page for the latest information on privacy practices at GAIN Global Trader.

If you have any questions about our privacy policies or any other matter, please **contact us**.

Member services category policy

1. General

1. If a Member Service is accepted by a member, arrangements to carry out the Member Service will be formed between the advertiser and the member. GAIN Global Trader does not act as an agent for either party to the arrangement and resulting transaction.

2. Terminology

1. 'Service Advertiser' means a member advertising in the Services Category;
2. 'Member Service(s)' means a trade or business service that has been advertised by a GAIN Global Trader member in the Services Category.

3. GAIN Global Trader Memberships

1. In the event you set up a business membership for listing in the Services Category, GAIN Global Trader reserve the right to restrict your ability to list items for sale on this membership.

4. Your obligations as an advertiser in the Services Category

1. Service Advertisers must be located in, and only offer Member Services within a place in which they can actually service.
2. You must not place multiple listings for the same Member Service.
3. When advertising a price for a Member Service, you must list prices and fees in Euro dollars and (include GST in the price) if applicable. All tax obligations are the responsibility of the advertiser and/or member using the Member Service (as the parties determine).
4. You may list your phone number within the contact details on the listing.
5. Your listing may only contain a URL for a website that contains further information on the Member Service you have listed.
6. You will only enter listings that are accurate, current, complete, and include all relevant information about the Member Services provided. You must list Member Services in the most appropriate category.
7. You agree to your email address being supplied to the member enquiring about Member Services advertised.
8. You must promptly respond to queries received by members in relation to Member Services advertised.
9. You agree not to post, or to encourage or procure others to post, ratings and/or comments about advertised Member Service(s), which are untrue, inaccurate or misleading.

5. Your obligations as a user of Member Services

1. By engaging with an advertiser to receive advertised Member Services, you warrant and represent that you have the legal right to enter into and complete the transaction.
2. You agree to your email address being supplied to the Service Advertiser when you enquire about Member Services listed in an advertisement.

3. All payment arrangements are between the advertiser and the member using the advertised Member Services.
6. **Ratings and Comments on Service Advertisers**
 1. GAIN Global Trader provides the ability for members to post comments and ratings on the performance of Service Advertisers who they have entered into transactions with.
 2. In posting ratings and/or comments, you warrant that
 1. You are or have been a customer/client of the Service Advertiser in question;
 2. The comment/rating relates to a specific transaction relating to the provision of Member Services advertised on GAIN Global Trader;
 3. The statements of fact reflected in the ratings and/or comments posted by you are true or not materially different from the truth;
 4. The opinions reflected in the ratings and/or comments posted by you are genuine and honestly held by you;
 5. You will not use obscene or offensive language or submit any material that is, or may potentially be, defamatory, abusive or hateful, an invasion of anyone's privacy, harmful to other users, harmful to GAIN Global Trader or encourages conduct that would constitute a criminal offence, give rise to civil liability, or otherwise violate any legislation;
 3. Irrespective of any monitoring of ratings, comments or other content on the Website which GAIN Global Trader undertakes, GAIN Global Trader shall not be responsible for screening, editorial, or other control over ratings, comments or other content and you acknowledge that the Website may include material that could be deemed distasteful, misleading, inaccurate, offensive, or otherwise objectionable.
 4. GAIN Global Trader assumes no responsibility or liability for the preservation of content on the Website and may modify or remove it at its sole discretion.
 5. GAIN Global Trader does not necessarily endorse, support, sanction, encourage, verify or agree with the ratings and/or comments posted by users of the Website;

Feedback policy

Feedback is provided to facilitate trading between members on the GAIN Global Trader website. It is designed to assist members in their decision to trade with a particular member, and to help GAIN Global Trader assess whether traders are meeting other members' expectations.

Feedback should be relevant to the specific transaction, and factual.

GAIN Global Trader will only remove feedback where it breaches our terms and conditions of feedback. Feedback that is over 30 days old will not normally be reviewed by GAIN Global Trader.

If you have concerns about feedback that has been placed about you, you should contact the other trader to resolve the issue in the first instance. You can respond to issues raised in the feedback through the 'post response to this feedback' link beneath the feedback you have received, and this will appear alongside the other member's comments on your feedback page.

Although certain exceptional circumstances will result in feedback being removed or edited, feedback will remain a permanent part of your GAIN Global Trader record. GAIN Global Trader does not arbitrate negative feedback.

Feedback will be edited or removed if GAIN Global Trader considers that:

- it contains swear words or other offensive or inappropriate content
- it contains defamatory statements
- it contains the trader's private personal information, contact details or other means to individually identify the trader
- the trader placing feedback has been permanently removed from GAIN Global Trader
- the feedback refers to any ongoing investigation by GAIN Global Trader, the police, or any other authorized party

- GAIN Global Trader receives a court order to remove feedback, or where GAIN Global Trader otherwise considers it appropriate to remove the feedback.

Take care not to post defamatory statements about anyone, as you can be held legally responsible for damaging another member's reputation. A widely used definition is:

A defamatory statement is one that tends to lower the person in the estimation of right-thinking members of society, or which tends to cause him or her to be shunned or avoided, or which tends to cause a person to be exposed to hatred, contempt or ridicule, or which is a false statement about a person to his or her discredit.

As outlined in our Code of Conduct, members should not place retaliatory feedback. If you believe you have been the target of retaliatory or abusive feedback then please let us know.

General Marketplace photo policy and guidelines

This policy applies to all 'in trade' sellers on Global Advertising Internet Network and GAIN Global Trader, and is as follows:

Acceptable:

- Large, clear images of the item for sale.
- Small, transparent watermarks used to show ownership or attribution only. As a guide, watermarks should be smaller than 5% of your photo, and more transparent than 50%.
- Photos clearly showing any product flaws or defects.
- Other items in the photo are only there to help the buyer (e.g., to show scale/sizing).
- Videos comply with the **Marketplace video terms and conditions** (video available to Top Sellers only).

Unacceptable:

- The main listing photo does not show the item for sale.
- Photos that don't accurately represent the product for sale (e.g., using stock images* for second-hand, damaged or faulty items).
- Photos that use watermarks, logos, artwork, photo borders or text to convey messages, e.g., that there's no image available, low stock availability or any other marketing messages.
- Photos that include contact details, website addresses or any other branded marketing.
- Watermark or logos that obscure or interfere with the item in the photo. As a guide, watermarks should be smaller than 5% of your photo, and more transparent than 50%.
- Photos that are in breach of **Intellectual Property Rights**.

*Stock images may be used with the rights holder's express permission for brand new products and "as new" refurbished products, if the product has no visible flaws or defects and the image accurately reflects the product's quality.

Non-compliance may result in:

- Immediate removal of offending photos/videos by Global Advertising Internet Network and GAIN Global Trader.
- Adjustment of listings in search results until listings are acceptable.

What's the minimum photo size? Photos need to be a minimum of 500 pixels on the longest side in order to be uploaded. The larger the photo, the better experience it is for your buyers.

What are pixels? The word 'pixel' means a picture element and they are the smallest unit of information that makes up a picture – every photograph in digital form is made up of pixels. The more pixels you have, the more closely the photo resembles the original thing you have taken a photo of. The more pixels you have, the clearer

the zoom quality will be.

How can I check if my current photos are the right size? If you use My Products, you can check the dimensions of your photos by going into the product and clicking on the photo. To the right of the photo, you'll be able to see the pixel dimensions.

For any photos in your **My Photos folder** (found via My Global Advertising Internet Network and GAIN Global Trader), you'll see the dimensions of your images. If they meet the pixel requirements you'll see a green tick, but if they're not quite big enough we'll highlight the measurements and show a red cross.

If you need to resize your images, there's a bunch of websites you can try. **This website** will give you a rundown of those.

I've checked my photos and some of them aren't big enough – what do I do? We recommend taking new photos, rather than trying to resize old ones. The main aim is to improve photo quality for buyers – if you're just making smaller photos bigger, this can dramatically affect the quality of them.

If you use a smartphone or digital camera to take the new photos they should be the perfect size.

Please don't use photos found on Google, as often these won't be large enough and you may be infringing on other people's **intellectual property rights** – our **terms and conditions** require that you hold copyright over, or have permission to use, any photos uploaded.

What are the specifications for photos? Photo file format: .gif, .bmp, .png, .jpeg or .jpg format.

Photo size limit: under 5MB file size.

Photo quality: at least 500 pixels or more on the longest side.

What happens if I don't stick to the policy? Please make sure all your listings adhere to the policy. If they don't, your photos and/or videos could be removed or adjusted in search results.

Message Board Policy

The **message board** is provided for the enjoyment of the entire GAIN Global Trader community and is moderated by members and, at times, by GAIN Global Trader staff. The message board provides a place for members to discuss GAIN Global Trader related topics. The person who posts a message is responsible for its content, not GAIN Global Trader.

Members who breach this policy, or post messages that attract ongoing complaints from the community, may have their message board privileges or GAIN Global Trader membership removed. In essence, don't be a dick.

Dos and Don'ts

Do:

- Express views on GAIN Global Trader related issues
- Keep your posts clean
- Respect others and their privacy
- Keep it legal

Don't:

- Swear
- Post or link to offensive or adult content
- Abuse or harass people
- Make defamatory statements
- Post personal contact details
- Raise concerns about other traders
- Be a troll

The rules

Appropriate use

The message boards are a place for general trading advice, technical help with the site from your peers, category suggestions, or anything that helps inform others about something they might want to buy, sell or service they might use on or off GAIN Global Trader (while keeping in line with our no self-promotion rule). Chatter outside of this will be removed.

Respect others

Don't abuse or harass people on the message board. Personal attacks are not acceptable. You may express a view on an issue or criticize a particular approach, but the message board is not a place to frame others in a negative light, or attack a person or their character. When discussing a topic, remember to focus on the issue and not the person.

People have a right to their privacy

Don't post any contact details on the message board, including your own, or reveal personal information about others or their actual names. It is OK to link to the published contact details for an established and reputable organization (e.g., Quit line, Westpac).

Hold fire on trader concerns

The message board is not an appropriate place to raise concerns about other traders or their listings. If you have concerns about a listing, please use the Community Watch feature (at the bottom of every listing) to alert our Site Security team. If you're concerned about a trader, please contact us directly. If you wish to use the message board to discuss a crappy experience, please ensure the individuals involved are not identified.

No trolling

Posting on the message board to cause trouble, start a contentious topic, derail a discussion or incite an emotional response from others is not OK. Excessive over-posting or spamming is also unacceptable.

No self-promoting

The message board is for open discussion only, so please don't use it to promote a listing, product or service or to denigrate a competitor. This includes trying to facilitate a trade through the message board or encouraging the exchange of contact details. Note that posting a wanted ad is not acceptable, but seeking suggestions or advice is fine.

Keep it legal

In particular, do not name, drop hints, or post any other information which identifies members of the public who have name suppression.

You also need to be careful you don't post defamatory statements about anyone. A widely used definition is:

A defamatory statement is one that tends to lower the person in the estimation of right-thinking members of society, or which tends to cause him or her to be shunned or avoided, or which tends to cause a person to be exposed to hatred, contempt or ridicule, or which is a false statement about a person to his or her discredit. The statement may be in the form of words or pictures, visual images, gestures, and other means of signifying meaning.

Listing policies

To make sure you have a great experience when browsing and buying items, we have some rules and guidelines for you to follow when creating listings.

Category:

- You should list an item in the most appropriate category for the item. If you list in a **second category**, you should list the item in the two most appropriate categories.
- You may only sell or offer services in our Services Category or in our Travel, Events & Activities Category. All Services Category listings must comply with our **Member Services Category Policy**.
- You may only sell bookings and tickets in our Travel, Events & Activities Category. All accommodation and travel packages must be able to be transferred into the buyer's name from within New Zealand (either

directly with the service provider, or via a travel agent). You must not list any kind of flight ticket or airfare (even if the ticket is transferable) unless you are the originating airline or a travel agent.

Main photo:

- Listings must be accurately represented. The main photo on your listing (i.e., the one that displays in search results and first on your listing) must contain the item you're selling.

Use as intended, and keep it onsite:

- Listings should be used for the sale or promotion of actual or specific things, including services, and should not be used solely for the general advertising of a brand or business. For example, you should use a listing to promote an actual property that is available for rent, and not simply to advertise a property management business. You must not use GAIN Global Trader listings to promote a business or website other than one for sale in your listing.
- Listings should be used to list a specific item and should not be used for multiple or generic items. You may not use a listing to offer to sell additional items outside of GAIN Global Trader, or list a per item price. For example, if you have two of the same cars for sale, you must create two separate listings.
- If you only have one item for sale, you should only create one listing – don't create multiple listings for a single item.
- Your listings may contain a URL for a website that contains further information on the item you have listed, but that website must not offer any items for sale, or contain contact details.
- We generally allow members to relist their Marketplace, Property or Motors listings until the item or property has sold – or in the case of a rental property, or spare room, until these have been rented. The ability to relist is subject to a few specific terms. For example, you need to re-list within a set timeframe (usually 45 days), any extras or features are charged on relist. You can't use the relist function to re-use listings for a different item, vehicle, or property (for example by editing the listing content and photos). You also must not use the relist function to manipulate search results or artificially improve the search position of your listing.
- For Motors car listings created from 3 May 2019, you can relist an auction for free as long as it is either within 90 days of originally being listed or within 30 days of being renewed. You can renew both auction and classified listings after the listing closes (either 90 days after originally being listed or 30 days after being renewed) for a reduced fee. You can't use the relist or renew function to re-use listings for a different vehicle (for example by editing the listing content and photos). Note: Members who have listed seven or more vehicles in the previous 12 months or are Dealer base users are excluded and the above point applies.
- Listings shouldn't include any contact details, except where asked for in the listing process.
- Listing an item is a commitment to sell it through GAIN Global Trader – you may not withdraw an item because it has not reached the price you wanted.
- 'Keyword spamming' to manipulate search results is not allowed.
- Listings cannot be reused or repurposed for different items or services than what was originally listed.

Identical or otherwise identical items:

- On GAIN Global Trader Marketplace, you may only have one listing for all identical items for sale at any one time.

- If you list variations of an otherwise identical item on GAIN Global Trader Marketplace, such as different colours or sizes, then you must use multi-variant listings ("MVL") unless we have given you our prior written approval to create separate listings.

Prices and fees:

- All prices must be in Euro dollars and include all applicable GST (if any).
- Listings fees and success fees are to be paid by the seller. You may not add these fees or other fees onto the winning bid amount.

Shipping:

- Shipping and packaging charges must be reasonable and a reflection of the actual costs for packaging and postage, and shouldn't be inflated for profit. For example, we don't think it's cool to charge for your time and petrol as part of your shipping and packaging cost.

We may remove or edit your listing if it violates our policies or our **terms**. We may also remove listings from the homepage of our site, if we think it's necessary.

Job listing policies

When listing on GAIN Global Trader Jobs you must abide by the following jobs listing policies.

All listings must:

- Each represent one job vacancy.
- Represent opportunities for individual employment (not franchise/ business opportunities).
- Represent specific actual vacancies (not potential/ future opportunities).
- Be listed in the most relevant job category.
- Not be duplicated on the site within the same category. However, if the listing is relevant to more than one category, or is both permanent & part time then you may choose to place more than one listing to cover these bases.
- Have no links to external sites, unless you are listing under a volume plan agreement which permits a link to an online application for that specific role.
- Be both legally compliant and consistent with principles of common decency.

Overseas jobs can only be listed on the site if it is made clear in the title where the role is. The location selected should then be the intended catchment area where the person is to be recruited from.

Adult listings (such as listings for escort and pole dancer vacancies) are not permitted.

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